

Things are going to be a little bit different...

In response to the COVID-19 pandemic, things are going to be a little bit different for a while and you will notice that we have implemented a number of health and safety measures and additional cleaning protocols, to keep our guests and staff as safe as practically possible. We want you to have a wonderful time; we simply ask that you adhere to the following guidelines and respect our staff and other guests at all times.

The Government has requested that we keep a record of all customers for 21 days after your visit to assist with the NHS test & trace system. You will be asked to complete a form with guest details before placing your first order.

- Please be mindful of other guests and team members at all times.
- We will provide menus that will be disposed of following your use.
- Strictly table service only. Your server will come to you. Please remain in your designated area at all times apart from to visit the toilet or smoking area. You will not be served at the bar. It will not be possible to run any bar tabs.
- A service charge is not included in your bill. Please feel free to provide gratuities should the service warrant it.
- We operate a zero tolerance policy for inappropriate behaviour or rudeness towards our staff.
- Sanitiser stations are available in various locations around the premises – please ensure you utilise them.
- Should the weather become inclement all guests have been advised at the point of booking that it may not be possible to relocate everyone. However, judgement will be made if this occurs.
- Please avoid standing in open areas and respect social distancing at all times.
- Guests under the canopy or inside who wish to smoke, please use our designated smoking area in the car park.
- Directional signage is in place for your own safety and guidance.
- We have allocated queuing areas at all toilets, please respect these and maintain social distance while waiting. Please be patient and limit the number of people in the toilets to as few as possible.
- While we can accept cash payments, we politely request that you pay using card or contactless methods if at all possible.
- Restrictions limit us to permit no more than 6 people per table. Please do not add extra chairs around your table.

We understand that these are new rules for our customers, but they are also new for our staff, so please be patient with us while we serve you and expect that service times may be longer than you may have been used to previously. If you have any questions or concerns during your stay please feel free to contact a member of staff.

We hope you have a fantastic time.